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CALIBRATION SERVICE ENSURES WATER ACTIVITY ANALYSERS PERFORM WITHIN SPECIFICATION

Labcell is now offering a comprehensive calibration service for the Decagon Devices AquaLab family of water activity analysers. This service covers the AquaLab series 3, AquaLab series 4, AquaLab series 4TE, AquaLab series 4TEV, AquaLab Duo, AquaLab Pre, AquaLab Lite, AquaLab VSA (Vapour Sorption Analyser) and Pawkit. Annual calibration is recommended to ensure that each instrument is performing within specification, and that customers comply with their own and their customers' requirements relating to quality assurance.

When an instrument is received at Labcell's calibration laboratory, it is cleaned, inspected and tested before being calibrated and returned to the customer with a certificate of calibration that is traceable to national standards. Instruments are normally returned within one week but, for customers who do not wish to be without an instrument, loaner units are available for a small fee.

Using the Labcell calibration services enables customers to benefit from the latest firmware updates, avoid the inconvenience and costs associated with unexpected repairs and maintenance, and meet requirements relating to quality assurance and auditing.

Customers should continue to verify their water activity analysers using pre-prepared salt solutions, but annual calibrations are strongly recommended. In addition, should the regular verification tests return unexpected results, or if there is any other cause for concern, analysers should be returned to Labcell for servicing and calibration. Labcell reminds customers that the cost of calibration is much smaller than the costs

associated with production batches being rejected because they are out of specification, or product recalls resulting from undetected quality-related issues.

Contact Labcell to request more information about the calibration service by telephoning +44 (0)1420 568150 or email mail@labcell.com.

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